

E470 OPERATIONS & CUSTOMER EXPERIENCE COMMITTEE WORK SESSION AGENDA



OPERATIONS & CUSTOMER EXPERIENCE COMMITTEE

Chair – Mayor Steve Douglas (Commerce City)

Piper Darlington (CDOT/CTIO)

Council Member Tom Green (Brighton)

Location: 22470 E. Stephen D. Hogan Pkwy,
Aurora, Colorado 80018

Date: June 25, 2026

Time: 10:00 a.m.

PLEASE NOTE ALL MEMBERS OF THE PUBLIC ARE ALSO WELCOME TO PARTICIPATE VIRTUALLY
VIA THE FOLLOWING:

VIRTUAL TEAMS MEETING

Join on your computer, mobile app or room device

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Meeting ID: 293 539 111 124 0

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Dial in by phone

+1 424-566-7556, 883 957 713# United States, Beverly Hills

[Find a local number](#)

Phone conference ID: 883 957 713#

AGENDA:

1. Call to Order..... Committee Chair Mayor Steve Douglas
2. AHF Remodel RFPWanda DeVargas
3. Contact Center as a Service (CCaaS)..... Tricia Trujillo
4. Summer Sponsorship IGAs Tricia Trujillo
5. Oband's Janitorial Contract Amendment.....Jeff Wenda
6. Strategic Plan Mid-Year Review Mark Gronowski
7. Public Comment Committee Chair Mayor Steve Douglas
8. Other Business Committee Chair Mayor Steve Douglas
9. Adjourn Meeting Committee Chair Mayor Steve Douglas

The next anticipated E470 Operations & Customer Experience Committee Work Session will be on July 23, 2026 conducted virtually via Teams and in-person.