

**NOTICE OF
OPERATIONS AND CUSTOMER EXPERIENCE COMMITTEE
TO THE E-470 PUBLIC HIGHWAY AUTHORITY
WORK SESSION
TO BE HELD
June 25, 2026**

NOTICE IS HEREBY GIVEN that the **OPERATIONS AND CUSTOMER EXPERIENCE COMMITTEE** to the Board of Directors of the E-470 PUBLIC HIGHWAY AUTHORITY, of the Counties of Adams, Arapahoe, Douglas, and Weld, the Cities of Aurora, Thornton, Brighton, Commerce City, Greeley, Broomfield, Arvada and Lone Tree and the Town of Parker, State of Colorado, will hold a work session on Thursday, June 25, 2026, at 10:00 A.M., at 22470 E. Stephen D. Hogan Parkway, E-470 Board Conference Room, Aurora, Colorado and virtually via the following: https://teams.microsoft.com/l/meetup-join/19%3ameeting_MTc0MTY2YjAtNjk2Ni00MjJjLTgzZGYtNmQxNWUxYmVIYzc3%40thread.v2/0?context=%7b%22Tid%22%3a%220dec83f0-8d0a-4036-bdaa-08866d76cf19%22%2c%22Oid%22%3a%22519ee998-2e0f-49ca-b5a6-0f1f7c956522%22%7d ID: 293 539 111 124 0 Passcode: qL3U4tS6 Dial in by phone +1 424-566-7556,883957713# United States, Beverly Hills Phone conference ID: 883 957 713#

Work Session Agenda

1. Call to Order Committee Chair Mayor Steve Douglas
2. AHF Remodel RFP Wanda DeVargas
3. Contact Center as a Service (CCaaS) Tricia Trujillo
4. Summer Sponsorship IGAs Tricia Trujillo
5. Oband’s Janitorial Contract Amendment..... Jeff Wenda
6. Strategic Plan Mid-Year Review Mark Gronowski
7. Public Comment Committee Chair Mayor Steve Douglas
8. Other Business Committee Chair Mayor Steve Douglas
9. Adjourn Meeting..... Committee Chair Mayor Steve Douglas

This work session is open to the public.

BY ORDER OF THE COMMITTEE TO THE BOARD OF DIRECTORS:
E-470 PUBLIC HIGHWAY AUTHORITY

By: /s/ ICENOGL SEAVER POGUE
A Professional Corporation
General Counsel