NOTICE OF
OPERATIONS AND CUSTOMER EXPERIENCE COMMITTEE
TO THE E-470 PUBLIC HIGHWAY AUTHORITY
WORK SESSION
TO BE HELD
October 22, 2026

NOTICE IS HEREBY GIVEN that the **OPERATIONS AND CUSTOMER EXPERIENCE COMMITTEE** to the Board of Directors of the E-470 PUBLIC HIGHWAY AUTHORITY, of the Counties of Adams, Arapahoe, Douglas, and Weld, the Cities of Aurora, Thornton, Brighton, Commerce City, Greeley, Broomfield, Arvada and Lone Tree and the Town of Parker, State of Colorado, will hold a work session on Thursday, October 22, 2026, at 10:00 A.M., at 8900 Liberty Circle, Englewood, CO, 80112, and via the following: https://teams.microsoft.com/l/meetup-join/19%3ameeting_MTc0MTY2YjAtNjk2Ni00MjJjLTgzZGYtNmQxNWUxYmVlYzc3%40thread.v2/0?context=%7b%22Tid%22%3a%220dec83f0-8d0a-4036-bdaa-08866d76cf19%22%2c%22Oid%22%3a%22519ee998-2e0f-49ca-b5a6-0f1f7c956522%22%7d ID: 293 539 111 124 0 Passcode: qL3U4tS6 Dial in by phone +1 424-566-7556,883957713# United States, Beverly Hills Phone conference ID: 883 957 713#

Work Session Agenda

1. Call to Order ..... Committee Chair Mayor Steve Douglas
2. Public Comment ..... Committee Chair Mayor Steve Douglas
3. WSP Partnership Update ..... Mike Hancock
4. Terracare Contract Amendment 3 ..... Jeff Wenda
5. IT Environment Overview ..... Shashi Shamarao and Judy Batenburg
6. Pool of Vendors Overview ..... Judy Batenburg
7. CSP Monthly Stats ..... Sgt. Douglas Bell
8. Look Ahead ..... Aline Koop
9. Other Business ..... Committee Chair Mayor Steve Douglas
10. Adjourn Meeting ..... Committee Chair Mayor Steve Douglas

This work session is open to the public.

BY ORDER OF THE COMMITTEE TO THE BOARD OF DIRECTORS:
E-470 PUBLIC HIGHWAY AUTHORITY

By: /s/ Icenogle Seaver Pogue
A Professional Corporation
General Counsel